lessthanweb

WORDPRESS INSTALLATION GUIDE

Install Order-to-Board Sync Pro

Add the Pro extension to your WooCommerce store, then validate your license to receive Pro updates.

Before you start

Make sure your site meets these requirements and that you have WordPress administrator access:

- WordPress 6.8 or later
- PHP 8.3 or later
- WooCommerce 10.0 or later
- The free **LTW Order-to-Board Sync for WooCommerce and Trello** plugin, version 1.0.0 or later, installed and active

> **Install the free plugin first.**
> Order-to-Board Sync Pro works together with the free LTW Order-to-Board Sync plugin and cannot be used on its own. Keep the free plugin installed and activated. If WordPress says Pro cannot work because the free plugin is not installed or needs an update, install or update it, then activate it before continuing.

1. Install and activate the Pro plugin

1. Get the Pro plugin ZIP file from your purchase confirmation or lessthanweb account. Keep it as a ZIP file; do not unpack it.
2. Sign in to your WordPress admin dashboard.
3. Go to **Plugins > Add New Plugin**, then choose **Upload Plugin**.
4. Select the Pro ZIP file and choose **Install Now**.
5. When installation finishes, choose **Activate Plugin**.

If WordPress reports that the plugin already exists, update the existing Pro plugin rather than installing a second copy.

2. Add and validate your license

1. In your purchase confirmation email or lessthanweb account, find your Pro license key.
2. In WordPress, go to **WooCommerce > Trello** and open the **License** section.
3. Enter the license key and choose **Save**.
4. Choose **Validate license**. Confirm the status is **Active** and the displayed domain is the site where you installed Pro.

> **License validation needs a connection.**
> Your WordPress site must be able to contact the lessthanweb license service. If validation fails, check the key, the site's outbound connection, and any firewall rules, then try again.

3. Finish setup

Pro extends the settings provided by the free plugin. Open **WooCommerce > Trello** to configure the Pro options you need. The Free plugin's Trello connection and card settings are configured separately.

To confirm that Pro updates are available, check **Dashboard > Updates** or **Plugins** after license validation.

Troubleshooting

- **Pro needs the free plugin first:** Install and activate the free LTW Order-to-Board Sync plugin before using Pro.
- **The free plugin needs an update:** Update LTW Order-to-Board Sync to version 1.0.0 or later before using Pro.
- **License is inactive or cannot be validated:** check that the key is copied correctly, save it, and try validation again. Confirm the site can reach the license service.
- **Need product help?** Visit lessthanweb Order-to-Board Sync support.
